

NORTHSIDE COMMUNITY SERVICE ANNUAL REPORT 2013–2014

EXCEPTIONAL PEOPLE | COURAGEOUS PRACTICE



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EXCEPTIONAL PEOPLE | COURAGEOUS PRACTICE



COMMUNITY SERVICES | CHILDREN'S SERVICES

Note from our Chair

The annual report on the operations of Northside Community Service Ltd (Northside) provides an opportunity to formally thank the team of funders and supporters of the company, the Executive, the staff, the volunteers, and the Directors of the Board, for their commitment to the pursuit of excellence in the delivery of early childhood development and a complex range of community services.

The commitment of Northside to improvement in social justice in 2014 is best illustrated by the release of our Client Services Guarantee, progress on our Reconciliation Action Plan, our commitment to clients with complex needs, our focus on LGBTI clients, and our preparation for client focused and directed outcomes for the future.

Initiatives for the year included the award of a five year tender to support Common Ground housing options in the Gungahlin Town Centre, a new contract for a job readiness program for Aboriginal and Torres Strait Islander people and announcement of expansion of our Treehouse in the Park early childhood centre.

The financial performance of Northside for the year ended 30 June 2014 was sound. Revenue increased to \$10.79m with a surplus on operations of \$195,908. The total equity of the company is now \$2.38m, with assets of \$5.34m and liabilities of \$2.96m.

The Board and Executive Team remain focused on the future, and will continue to create a culture within the company that supports creative and innovative solutions to difficult human service issues.

Ken Horsham
Chair



Note from our CEO

A privilege of being CEO of Northside is the opportunity to learn so much from great staff and volunteers. Last year we adopted a new set of values, which were chosen by the staff. It has been wonderful to see those values in action. Here are some of the many highlights:

Choice

Northside is not an agency that does things the way we have always done them. We constantly challenge ourselves to better meet community needs, and offer greater choices.

We successfully pushed for ACT Government support for the expansion of our Treehouse in the Park early childhood centre, with 11 extra preschool places scheduled for completion by January 2015.

A feasibility study on the future of the ageing building which houses our Civic centre was completed, and should result in new premises on another site close to Civic.

All four early childhood education and care centres maintained their quality delivery, and offered enhanced services, such as earlier opening hours, in response to parent demand. Positive parent feedback is now a regular feature of our centre's operations.

Client outcomes led to greater choices. As one example, the Northside Women's Supported Accommodation Program enabled clients to exit with higher household incomes than the benchmarks for the sector.

Innovation

In preparation for opportunities for operating new early childhood centres, we commenced development of a model of care which would integrate long day care with family support, primary health services and community development.

A number of significant tenders were won by the Community Services team, including support services for the high profile Common Ground housing development aimed at alleviating homelessness, and the Aboriginal & Torres Strait Islander Job Readiness Program.

With the introduction of the National Disability Insurance Scheme from July 2014, the Aged and Disability staff put much effort into preparation for the world of client-directed care, including actively developing potential markets. This included a strong focus on the LGBTI community.

Courage

In 2013-14 our community programs increased their reputation for courageous services, working with clients with very complex needs. The launch of our Client Services Guarantee, with the ACT Human Rights Commission, provided Northside's public commitment to empowering, respectful and rights-focused practice, with a focus on social justice.

While many agencies talk about 'hard to reach clients', Northside staff understand that the real issue is hard to access services. So they bravely and critically examine their practices to ensure we continue to deliver effectively.

Integrity

We commenced a review of our brand identity, with broad input from staff and stakeholders. The intention is to help raise our profile with clients and potential clients, as well as ensure that our public image better matches our mission and values. We anticipate a 'new look' Northside by late 2014, and the format of this Annual Report is an indication of our new approach.

March 2014 marked the first year of the implementation of our Reconciliation Action Plan (RAP). The RAP is overseen by an enthusiastic steering group with representation from all work areas, and delivered many practical outcomes against the plan. This included opportunities for enhanced staff cultural awareness, and Aboriginal and Torres Strait Islander community input to our programs.

Investment in organisational support enabled staff to deliver with greater efficiency, effectiveness and safety. A major investment in ICT hardware was successfully implemented, along with enhancement to our HR function, and a more preventative approach to workplace health and safety.

We consolidated staff at the Rosevear Place head office site in new accommodation, and improved budget management through enhanced collaboration between the finance team and program areas. All these measures have supported our high performing staff.

Collaboration

Increasingly, much of our work is done in partnership with government policy makers and other service delivery agencies. Such collaborations are the way of the future, as demonstrated through our leadership on the Strengthening Families trial, the Human Services Blueprint, and the Corrections Throughcare Program.

These efforts have helped change our thinking from traditional program categories to a much more client-focused approach.

Northside's growing reputation for quality services is very much a team effort, based on our excellent staff and volunteers. The organisation is governed by an enthusiastic, savvy and supportive Board of Directors, under the stewardship of Chair Ken Horsham.

Simon Rosenberg
CEO



Let's begin with some numbers...

288

exceptional team members working together to make change

36

dedicated program areas connecting and empowering individuals and their families

\$10,790,000

revenue directed towards strengthening our community

3,000

hours of time given by our superstar volunteers

895

children and families connected to education



This year we learnt...

that 1,900 people count on our team to care for, listen to, educate, entertain, advocate, act, make change, transport, accommodate, imagine, include, appreciate and *value them*.



1,900

people trusted
our team to work
with them and
their families



...that we are exceptional people



288 team members



Gender balance
80% F – 20% M

27

27 new team mates joined us this year

149 (51%) have stayed with us for more than 2 years

51%

20% are team veterans having been with us for 4 years or more

20%

58 fabulous volunteers gave us \$100,000 worth of their time

58

...and a diverse bunch too!

Our staff come from all around the globe...

China
Australia
Pakistan
Philippines
Thailand
India
Sri Lanka
Colombia
Ethiopia
England
Cyprus
Malaysia

Nepal
Vietnam
Bangladesh
South Africa
Germany
Samoa
Somalia
Croatia
Cook Islands
Papua New Guinea
America
Singapore

Kuwait
Bhutan
Indonesia
Wales
Iran
Argentina
Ireland
Holland
Russia
Burma
Finland



...with exceptional friends

MORE THAN 40
PARTNER ORGANISATIONS
WORKED WITH US ON
OVER 30
JOINT PROJECTS

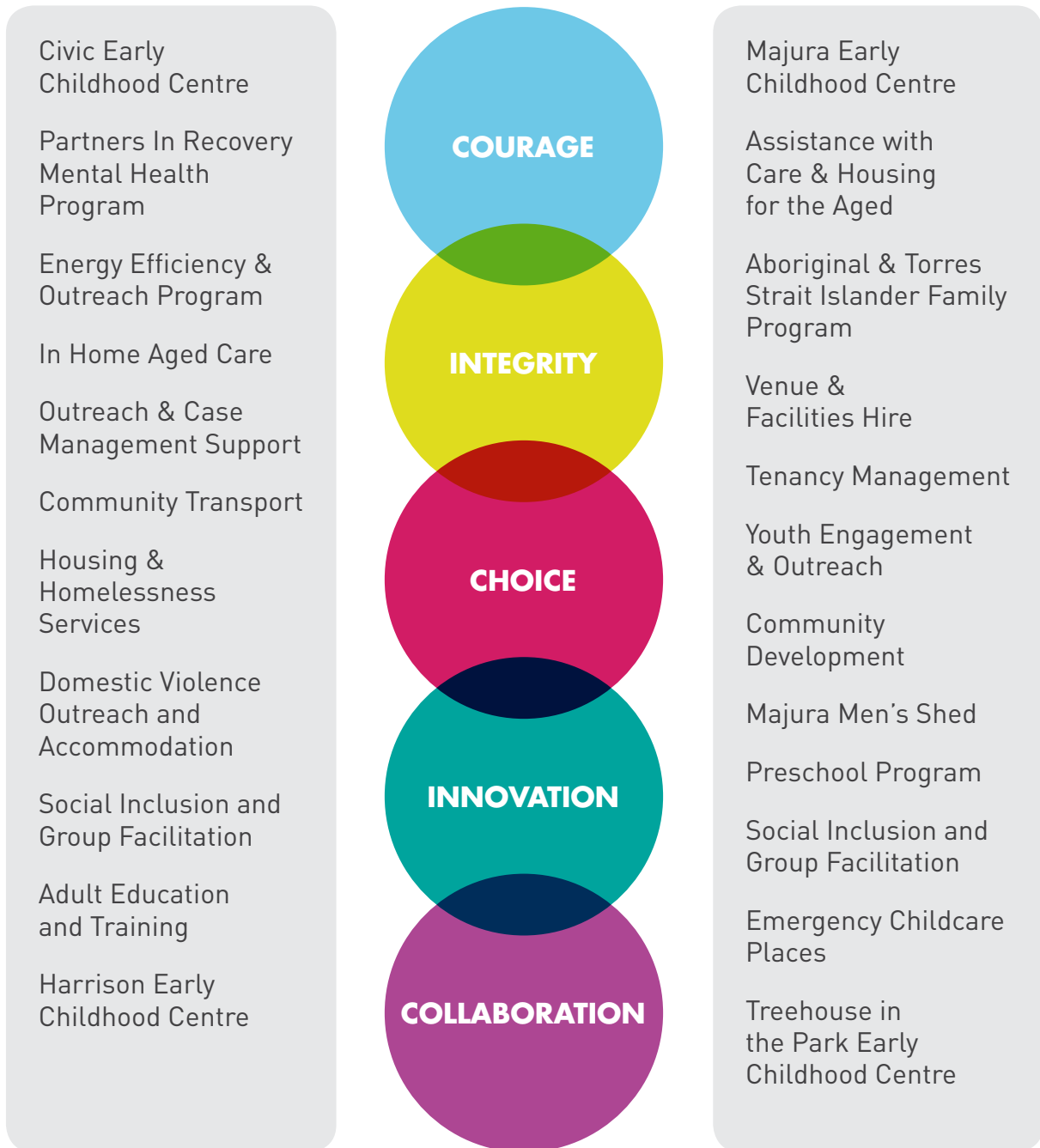


Including:

Anglicare ACT
ACT AIDS Action Council
A Gender Agenda
Woden Community Service
Imagineering Training
Multicultural Youth Services
ACT Medicare Local
ACT Policing
Capital Careers
YWCA of Canberra
Belconnen Community Service
RSPCA

Quest Solutions
Quest Training
Richardson Primary School
St Vincent De Paul - Canberra Goulburn
Argyle Community Housing
ACT Shelter
Dickson College
Red Cross Roadhouse
ACT Corrective Services
Community Services Directorate
Uncle Jandemarra Wall (JD)

...what it means to work by your values



...our efforts had a profound impact on others



58

58 families finally found a home of their own after escaping domestic violence

2,080

Our transport team provided 2,080 trips to and from dialysis appointments (and got them safely home too)



1,000,000

1,000,000 km travelled by the team to provide outreach support to people in need



366

In the last six months 366 new young people were supported to access and engage youth services.

205 identified as coming from a CALD background and 35 identified as Aboriginal or Torres Strait Islander

Case Study

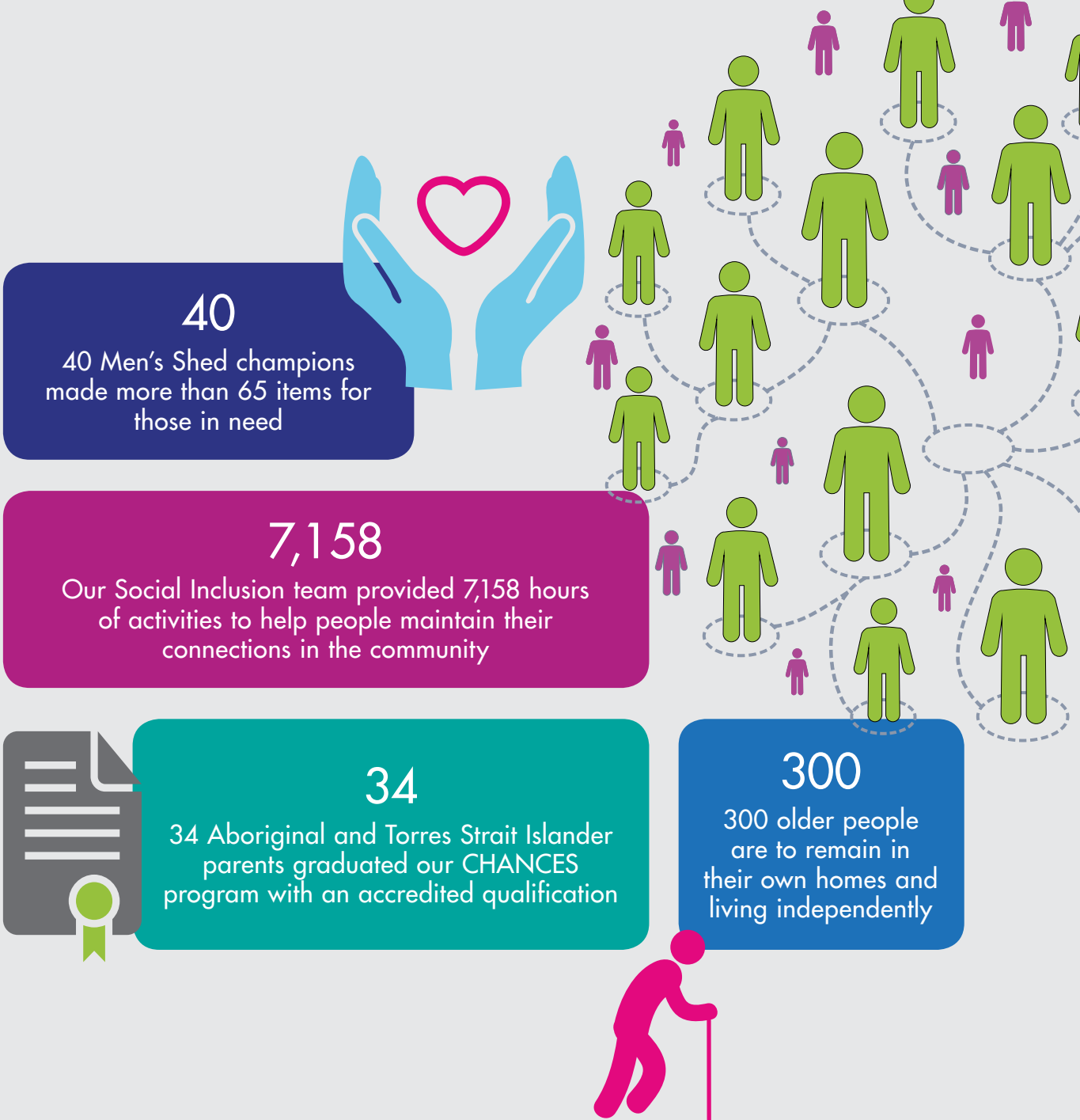
Anna* and her brother George* were referred to the Assistance with Care and Housing for the Aged (ACHA) program at Northside for help securing safe and sustainable accommodation. They had arrived in Canberra in the last six months and had been experiencing difficulty in navigating the system as they spoke very little English and had no friends or family.

Anna cared for her brother who had multiple health issues and they had recently left the hostel they had been staying in after experiencing intimidating and threatening behaviour. They no longer felt safe and were paying high amounts for hotel accommodation and could no longer afford to live this way.

Northside helped Anna and George complete their application to Housing ACT and they were allocated a ground floor, two bedroom older persons unit within a few weeks of lodgement.

Anna and George are extremely happy with their new accommodation and have expressed their thanks with a card and gift. 'We are now rich. We now have a house and are not homeless anymore'.

*names have been changed to protect identities



Case Study

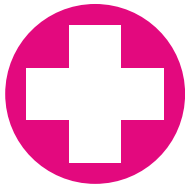
Charlotte* arrived in Australia as a refugee after escaping many years of torture and trauma she experienced in Africa. Charlotte married a man introduced to her through her cultural community and had two children. Unfortunately, the relationship became physically, emotionally and financially abusive and Charlotte was forced to flee the relationship - becoming homeless until being referred to the Northside Women's Supported Accommodation Program (NWSAP).

Charlotte was supported in the program for five months, where she accessed specialised domestic violence case management, developed supportive and sustainable support networks and began to rebuild her life. Charlotte transitioned from the program and is now living in her own long term and safe home through Housing ACT and still receives outreach support through NWSAP.

Charlotte is currently studying her Certificate III in Community Services. She has been linked into support and treatment for ongoing medical issues related to the violence she has experienced. Her children are seeing a paediatrician for medical issues and she has been learning to drive. Charlotte feels safe and happy knowing that she has become more independent and feels positive about her future and the future of her children.

*names have been changed to protect identities

...we also had a profound impact on children too



32 children were able to access free emergency care



16,358 stories read to children



141,930 meals were served

Civic Early Childhood Centre

- 70 places for children 6 weeks to 6 years
- 16 dress up days
- \$1200 raised for charities

Harrison Early Childhood Centre

- 108 places for children 6 weeks to 6 years
- 30 excursions
- 8 chicks hatched

Majura Early Childhood Centre

- 42 places for children 6 weeks to 6 years
- 26 cultural celebrations
- 1 new classroom craned in

Treehouse in the Park

- 45 places for children 6 weeks to 8 years
- 18 different vegetables grown and harvested
- 1 new cubby house built by Dickson College

“ 3,168 hours of free emergency care was delivered to families in need. Whether attending court, meeting care and protection, starting a course, finding accommodation or going to hospital, parents were comforted to know their children were safe and happy while they worked on strengthening themselves. ”

...we have some amazing spaces and places


Five centres for our community

15 out of home care properties

19 homes for women escaping domestic violence

One fabulous Men's Shed

Four Early Childhood Centres



“ The Majura Men's Shed literally saved my life. These men are now my mates, my brothers, my family and the shed is our place to look out for one another. ”

...we need to get better at blowing our own trumpet



We are working hard on building our social media presence to let the community know about all the amazing things we do!



We have composed 220 tweets – that's only 27 480 more tweets to catch up to Justin Bieber!

The ICT work environment has been migrated to the Virtual Desktop Infrastructure

Our Google+ page has had over 57K views to date

Since joining in twitter in April 2014 we have gained 155 followers – that's an average of seven new followers a week!



Our Multimix Program on 91.1FM broadcast 52 programs with 91 community guests interviewed

We now have a social media presence on LinkedIn, Facebook and Google+



ICT processed and completed 738 help desk requests in the last 12 months



...and finally, we learnt that we can afford to be proud of what we do!





Independent auditor's report to the members of Northside Community Service Limited

Report on the financial report

We have audited the accompanying financial report of Northside Community Service Limited (the company), which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in equity and statement of cash flow for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the directors' declaration.

Directors' responsibility for the financial report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

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Liability limited by a scheme approved under Professional Standards Legislation.



Auditor's opinion

In our opinion, the financial report of Northside Community Service Limited is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the company's financial position as at 30 June 2014 and of its performance for the year ended on that date; and
- (b) complying with Australian Accounting Standards.

PricewaterhouseCoopers

PricewaterhouseCoopers

Steve Baker

Steve Baker
Partner

Canberra
24th September 2014



Auditor's Independence Declaration

As auditor for the audit of Northside Community Service Limited for the year ended 30 June 2014, I declare that to the best of my knowledge and belief, there have been:

- a) no contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of Northside Community Service Limited during the period.

A handwritten signature in blue ink that reads 'Steve Baker'.

Steve Baker
Partner
PricewaterhouseCoopers

24th September 2014

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Your Directors present this report on the company for the financial year ended 30 June 2014.

Directors

The Directors in the office at any time during, or since the end of financial year ending 30 June 2014:

<i>Ken Horsham (Chair)</i>	<i>Vicki Williams</i>	<i>Nerida Hunter</i>
<i>Robert Smyth (resigned 27/11/13)</i>	<i>David Garratt</i>	<i>Ben Tallboys (resigned 20/1/14)</i>
<i>Robert Knapp (Deputy Chair)</i>	<i>Leanne Monte</i>	<i>Dr Penny Gregory</i>
<i>Ilea Buffier (appointed 27/11/13)</i>	<i>Neil Skipper (appointed 15/9/14)</i>	

Information on Directors

Mr Ken Horsham	–	Chair
Qualifications	–	GradDip (Arch)
Mr Robert Knapp	–	Deputy Chair
Qualifications	–	BComm (Hons.) (Econometrics)
Mr Robert Smyth	–	Deputy Chair
Qualifications	–	Certified Practising Valuer
<i>Resigned 27/11/13</i>		AssocDip (Val)
		CertBusStud
Ms Vicki Williams	–	Member
Qualifications	–	BA (Acc)
		Chartered Accountant
		Graduate Member, AICD
Mr David Garratt	–	Member
Qualifications	–	BEd
		Grad. Dip.(Re)
Ms Leanne Monte	–	Member
Qualifications	–	Registered Nurse
		MBA
Mr Ben Tallboys	–	Member
Qualifications	–	BEc/LLB
<i>Resigned 20/1/14</i>		GradDipLegalPrac
Dr Penny Gregory	–	Member
Qualifications	–	BA (Hons); PhD
Ms Nerida Hunter	–	Member
Qualifications	–	BA/BComm
Ms Ilea Buffier	–	Member
Qualifications	–	DipBus
		Graduate member, AICD
Mr Neil Skipper	–	Member
Qualifications	–	Advanced Certificate in Property Studies

No other matters or circumstance has arisen since 30 June 2014 that has or may have a significant effect on the operations of the Company, the results of its operations or the state of affairs of the Company in financial years subsequent to 30 June 2014.

Directors' Benefits

No Director of the Company has received or become entitled to receive a benefit by reason of a contract made by the Company or a related corporation with any Director or with a firm of which they are a member, or with a company in which they have a substantial financial interest.

Insurance of Officers

During the financial year, the Company paid a premium to insure officers of the Company.


The officers of the Company covered by the insurance policy include all staff and non-working Directors of the Company and members of Committees established by the Company, both past and present.


The liabilities insured include costs and expenses that may be incurred in successfully defending civil or criminal proceedings that may be brought against the officers in their capacity as officers of the Company.

Auditor's Independence Declaration

A copy of the auditor's independence declaration as required under the Corporations Act 2001 included as part of this financial report.

Signed in accordance with a resolution of the Board of Directors.


..... Ken Horsham


..... Vicki Williams

Dated this24 Sept. 2014

	NOTE	2014 \$	2013 \$
Revenue	2	10,793,198	9,928,062
Employee benefits expense		(8,049,603)	(7,373,259)
Occupancy costs		(618,439)	(557,721)
Service delivery costs		(519,078)	(536,414)
Motor vehicles		(184,207)	(174,887)
Contractors and service provision costs		(432,464)	(402,947)
Other operating costs		(447,382)	(529,834)
Depreciation and amortisation cost		(346,117)	(285,461)
Surplus before income tax	3	195,908	67,539
Income tax expense		-	-
Surplus for the year		195,908	67,539
Other comprehensive income for the year		-	-
Total comprehensive income for the year		195,908	67,539

The accompanying notes form part of these financial statements

	NOTE	2014 \$	2013 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	1,222,179	662,709
Trade and other receivables	5	201,157	252,626
Prepayments		103,669	59,484
Term Deposits			200,000
TOTAL CURRENT ASSETS		<u>1,527,005</u>	<u>1,174,819</u>
NON-CURRENT ASSETS			
Property, plant and equipment	6	3,813,886	3,738,589
TOTAL NON-CURRENT ASSETS		<u>3,813,886</u>	<u>3,738,589</u>
TOTAL ASSETS		<u>5,340,891</u>	<u>4,913,408</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	7	1,025,093	766,446
Provisions	8	23,382	37,737
Unearned revenue	9	314,618	278,388
Borrowings	10	74,430	51,254
TOTAL CURRENT LIABILITIES		<u>1,437,523</u>	<u>1,133,825</u>
NON-CURRENT LIABILITIES			
Borrowings	10	1,504,137	1,573,909
Provisions	8	17,847	20,197
TOTAL NON-CURRENT LIABILITIES		<u>1,521,984</u>	<u>1,594,106</u>
TOTAL LIABILITIES		<u>2,959,507</u>	<u>2,727,931</u>
NET ASSETS		<u>2,381,384</u>	<u>2,185,477</u>
EQUITY			
Retained Earnings		<u>2,381,384</u>	<u>2,185,477</u>
TOTAL EQUITY		<u>2,381,384</u>	<u>2,185,477</u>

The accompanying notes form part of these financial statements

	Retained Earnings \$	Total \$
Balance as at 30 June 2012	2,117,938	2,117,938
Comprehensive income for the year	67,539	67,539
Balance as at 30 June 2013	2,185,477	2,185,477
Comprehensive income for the year	195,908	195,908
Balance as at 30 June 2014	2,381,384	2,381,384

The accompanying notes form part of these financial statements

	NOTE	2014 \$	2013 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Grants, fees, and other receipts		11,296,401	10,026,701
Payments to suppliers and employees		(10,429,124)	(9,723,705)
Interest received		29,207	35,599
Net cash provided by operating activities		<u>896,484</u>	<u>338,595</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for acquisition of property, plant and equipment		(439,049)	(250,333)
Proceeds from sales of property, plant and equipment		30,513	95,274
Disposal of investments		200,000	-
Net cash used in investing activities		<u>(208,536)</u>	<u>(155,059)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Loan repayments		(72,003)	(54,837)
Net proceeds – loan refinance		25,407	-
Interest paid		(81,882)	(86,897)
Net cash (used in) financing activities		<u>(128,478)</u>	<u>(141,734)</u>
Net increase in cash held		559,470	41,802
Cash and cash equivalents at beginning of the financial year		662,709	620,907
Cash and cash equivalents at end of financial period	4	<u>1,222,179</u>	<u>662,709</u>

The accompanying notes form part of these financial statements

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Preparation

The Northside Community Service Ltd financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB) and the *Australian Charities and Not-for-Profit Commission (ACNC) Act 2012*. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on [insert date] by the Directors of the company. The Directors have the power to amend and reissue the financial statements.

a. Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

b. Revenue

Amounts disclosed as revenue are net of returns, allowances and taxes paid.

A change in the accounting treatment of unspent grants was made during FY2014. In prior years, unspent grant funds received were carried forward in the balance sheet as unearned revenue, to be matched to service delivery and related expenditure incurred. In FY2014, where there is no firm commitment to return the funds to the grant provider, grant income received has been declared as income. This creates a commitment in future years to expend \$122,627 on service delivery income that has been recognised in this current financial year. (refer note 13)

Revenue is recognised for the major business activities as follows:

- Non-reciprocal grant revenue is recognised in statement of financial position when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably. If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.
- Revenue from rendering a service is recognised upon delivery of the service to customers. Where income has been received prior to service delivery, it is carried forward as other income in advance (unearned revenue liability).
- Northside Community Service Limited receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in profit or loss.
- The Company leases a number of properties, which are then sub-leased. Rent revenue is recognised as income when received by the Company from sub-tenants. Management fees received are included in fees revenue, and rent paid on these properties is included in occupancy costs in the income statement.
- All other sources of income are recognised as income when the related goods or services have been provided and the income earned.
- Donations and bequests are recognised as revenue when received.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

All revenue is stated net of the amount of goods and services tax.

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT)

c. Inventory

Inventories are measured at the lower of cost and current replacement cost. Inventories held for distribution are measured at cost adjusted, when applicable, for any loss of service potential.

Inventories acquired at no cost, or for nominal consideration, are valued at the current replacement cost as at the date of acquisition.

d. Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and any impairment losses.

Plant and equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses.

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding land, is depreciated on a straight line basis over the asset's useful life to the entity commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Buildings	2%
Leasehold improvements	25% or lease term
Equipment, Furniture & Fittings	25%
IT Software & Equipment	33.3%
Motor Vehicles	25%

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the assets carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the income statement. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

e. Impairment of Assets

At each reporting period, the Company reviews the carrying values of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

f. Employee Benefits

Provision is made for the Company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year, together with entitlements arising from wages and salaries and annual leave that will be settled after one year are measured at their nominal amount inclusive of on-costs. Long service leave, employee support and parenting leave expected to be payable later than one year has been measured at the present value of the estimated future cash outflows to be made for these benefits.

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT)

g. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

h. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the GST amount, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of acquisition cost of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

i. Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

j. Critical Accounting Estimates and Judgements

The Directors evaluate the estimates and judgements incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the organisation. No accounting assumptions or estimates have been identified that have a significant risk of causing a material adjustment to carrying amounts of assets and liabilities within the next accounting period.

k. Borrowings based on historical knowledge and best available current information. Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are subsequently measured at amortised cost.

Borrowings are classified as current liabilities unless the group has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.

NOTE 2: REVENUE

	2014	2013
	\$	\$
Revenue from Operating activities		
Fees	5,894,595	5,440,596
Workers Compensation Salary Reimbursements	54,429	50,750
Grants	4,107,075	3,656,028
Donations & Fundraising	31,685	4,966
Rent	516,081	407,110
Other	156,642	276,859
	<u>10,760,507</u>	<u>9,836,309</u>
Revenue from Non-Operating Activities		
Interest	29,207	35,599
Gain on sale of assets	3,484	32,898
Other	-	23,256
	<u>32,691</u>	<u>91,753</u>
Total Revenue	<u>10,793,198</u>	<u>9,928,062</u>

NOTE 3: SURPLUS FOR THE YEAR

The surplus for the year determined after charging the following expenses

	2014	2013
	\$	\$
Rental expense	370,201	294,465
Bad debt expense	17,750	18,238
Superannuation expense	621,580	525,479

NOTE 4: CASH AND CASH EQUIVALENTS

	2014	2013
	\$	\$
Cash on hand and at bank	<u>1,222,179</u>	<u>662,579</u>

NOTE 5: TRADE AND OTHER RECEIVABLES

	2014	2013
	\$	\$
Trade Receivables	186,423	249,349
GST (Payable) / Receivable	12,675	(3,068)
Accrued Interest	2,059	6,345
	<u>201,157</u>	<u>252,626</u>

NOTE 6: PROPERTY, PLANT AND EQUIPMENT

	2014	2013
	\$	\$
<i>IT Software & Equipment</i>		
At cost	854,440	648,641
Accumulated depreciation	(422,339)	(284,487)
Total IT software & equipment	432,101	364,154
<i>Equipment, furniture & fittings</i>		
At cost	191,604	160,133
Accumulated depreciation	(135,972)	(115,350)
Total equipment, furniture & fittings	55,632	44,783
<i>Land & buildings</i>		
At cost	3,250,375	3,150,238
Accumulated depreciation	(195,437)	(146,943)
Total land & buildings	3,054,938	3,003,295
<i>Leasehold improvements</i>		
At cost	54,715	54,715
Accumulated depreciation	(48,145)	(45,412)
Total leasehold improvements	6,570	9,303
<i>Motor Vehicles</i>		
At cost	567,595	539,443
Accumulated depreciation	(302,950)	(222,389)
Total Motor Vehicles	264,645	317,054
Total Property, Plant and Equipment	3,813,886	3,738,589

Movements in carrying amounts

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year.

NOTE 6: PROPERTY, PLANT AND EQUIPMENT (CONT)

	IT Software & Equipment	Equipment, Furniture & Fittings	Land & Buildings	Leasehold Improvements	Motor Vehicles	Total
	\$	\$	\$	\$	\$	\$
30 June 2013						
Balance at the beginning of the year	249,761	40,678	3,050,278	1,671	509,284	3,851,672
Additions	183,635	23,484	-	8,584	34,630	250,333
Disposals	-	-	-	-	(77,954)	(77,954)
Depreciation expense	(69,242)	(19,379)	(46,983)	(952)	(148,906)	(285,462)
Carrying amount at the end of year	364,154	44,783	3,003,295	9,303	317,054	3,738,589
30 June 2014						
Balance at the beginning of the year	364,154	44,783	3,003,295	9,303	317,054	3,738,589
Additions	205,799	31,471	100,137	-	129,640	467,047
Disposals	-	-	-	-	(45,633)	(45,633)
Depreciation expense	(137,852)	(20,622)	(48,494)	(2,733)	(136,416)	(346,117)
Carrying amount at the end of year	432,101	55,632	3,054,938	6,570	264,648	3,813,886

NOTE 7: TRADE AND OTHER PAYABLES

	2014	2013
	\$	\$
Annual leave	323,263	291,439
Payroll liabilities	473,590	407,828
Trade creditors	141,011	-
Other creditors and accrued expenses	87,229	67,179
	<u>1,025,093</u>	<u>766,446</u>

NOTE 8: PROVISIONS

	2014	2013
	\$	\$
CURRENT:		
Long service leave	<u>23,382</u>	<u>37,737</u>
NON CURRENT		
Long service leave	<u>17,847</u>	<u>20,197</u>
	<u>41,229</u>	<u>57,934</u>

NOTE 9: UNEARNED REVENUE

	2014	2013
	\$	\$
Grant income to be returned	33,883	81,439
Enrolments in advance	125,332	66,418
Security Deposits	151,461	123,290
Fundraising	3,942	7,241
	<u>314,618</u>	<u>278,388</u>

NOTE 10: BORROWINGS

	2014	2013
	\$	\$
Harrison Loan - Current	74,430	51,254
Harrison Loan - Non-Current	1,504,137	1,573,909
	<u>1,578,567</u>	<u>1,625,163</u>

- The Bank Loan facility is secured by the Harrison property and all assets including uncalled capital of Northside Community Service Limited renegotiated on a principal and interest basis, including a redraw facility, over a 15 year period.

NOTE 11: RELATED PARTY TRANSACTIONS

The names of the Directors who have held office during the financial year are:

<i>Ken Horsham (Chair)</i>	<i>Vicki Williams</i>	<i>Nerida Hunter</i>
<i>Robert Smyth (resigned 27/11/13)</i>	<i>David Garratt</i>	<i>Ben Tallboys (resigned 20/1/14)</i>
<i>Robert Knapp</i>	<i>Ilea Buffier (appointed 27/11/13)</i>	<i>Leanne Monte</i>
<i>Penny Gregory</i>		

No related party transactions were conducted during the financial year 2013/2014.

NOTE 12: KEY MANAGEMENT PERSONNEL COMPENSATION

Aggregate compensation of key management personnel of the Company is:

	2014	2013
	\$	\$
	<u>551,879</u>	<u>637,258</u>

NOTE 13: COMMITMENTS

Commitments in relation to contracted programs funded by government grants received – due within 1 year

	2014	2013
	\$	\$
	<u>122,627</u>	<u>81,439</u>

NOTE 14: COMPANY DETAILS

The principal activities of the Company are providing a broad range of capacity building and community services including children, youth and family support, aged and disability, housing and accommodation, childcare and community development and support.

The principal place of business is:

Northside Community Service Limited

Majura Community Centre


2 Rosevear Place


DICKSON, ACT, 2602

The Directors of Northside Community Service Limited declare that:

1. The financial statements and notes, are in accordance with the *Australian Charities and Not-for-Profit Commission (ACNC) Act 2012* and:
 - a. comply with Australian Accounting Standards Reduced Disclosure Requirements; and
 - b. give a true and fair view of the financial position as at 30 June 2014 and of the performance for the year ended on that date of the Company.
2. In the directors' opinion there are reasonable grounds to believe that the entity will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.


..... Ken Horsham


..... Vicki Williams